

## FAST fax March 2003, Volume 1, Issue 78C

## Procedures for Customers Placing Mission-Critical and Priority Orders Through Kansas City FAST

GSA Kansas City FAST has initiated special procedures to process mission-critical and priority Information Technology orders for Department of Defense, Homeland Security and other Civilian agencies. Customers with standard IT requirements should expect to receive the same level of service they are accustomed to.

We are capable of supporting a client's request to issue Rated Orders in accordance with the Defense Priorities and Allocations System (DPAS) designation. "Rated Order" means a prime contract for any product, service, or material placed by a Delegate Agency under the provisions of DPAS in support of an authorized program. A Rated Order requires preferential treatment, and includes subcontracts and purchase orders resulting under such contracts.

There are two levels of priority for Rated Orders established by DPAS, identified by the rating symbols "DX" and "DO." In order of urgency, they are designated DX and DO. All DX Rated Orders take preference over DO rated and unrated orders. DX ratings are used for special defense programs designated by the President to be of the highest national priority. All DO Rated Orders take preference over unrated orders. DX Rated Orders have equal priority with each other, and DO Rated Orders have equal priority with each other.

## A valid Rated Order (see 15 CFR 700.12) must contain the following:

- (1) A priority rating consisting of the appropriate DO or DX rating symbol and a program or identification symbol to indicate the authorized program. Please place your priority rating in the "description of work" block on the MIPR. The list of approved programs and their identification symbols are listed in Schedule I of the DPAS available on our website at www.r6.gsa.gov/fts (select DPAS regulation, go to page A-35). For example, A1 identifies defense aircraft programs, A2 Missiles, A3 Ships, and A7 signifies defense electronic programs.
- (2) A required delivery date
- (3) The *signature* and title of a government official authorized to designate Rated Orders.

## **Kansas City FAST Points of Contact:**

For assistance with DX or DO procedures, please contact your current Information Technology Representative (ITR) or Account Manager (AM).

For alternate points of contact, please call the following:

1-888-TRY-FAST (1-888-879-3278)
 Lisa Trainer 816-926-1336
 Kenneth Turner 816-823-4363

For more information, please check our website at www.r6.gsa.gov/fts.